

Accessibility Statement

Our commitment

Medical Tracker is committed to making our platform accessible and usable for as many people as possible. We recognise the importance of accessibility and are actively working to improve the user experience for everyone, including people with disabilities.

As part of our ongoing development programme, we are working towards meeting the requirements of the Web Content Accessibility Guidelines (WCAG) 2.2 Level AA.

Our current position

Accessibility is a key part of how we build our product. Every new feature is reviewed for accessibility before it's released, and we're continuously working through our existing functionality to bring it in line with WCAG 2.2 Level AA.

Our accessibility work includes consideration of:

- Keyboard navigation
- Colour contrast
- Text readability
- Clear page structure and headings
- Focus indicators
- Form accessibility
- Compatibility with assistive technologies where reasonably practicable

We're continuously reviewing our existing platform to identify and prioritise further accessibility improvements.

Ongoing improvements

Accessibility is an ongoing process rather than a one-time project. We are embedding accessibility into our software development lifecycle by:

- Considering accessibility during the design of new features.
- Reviewing existing functionality as part of planned product improvements.
- Taking account of relevant accessibility guidance and recognised standards.
- Using customer feedback to identify and prioritise accessibility improvements.

Known limitations

We recognise that some areas of the platform do not yet fully meet WCAG 2.2 Level AA. As part of our ongoing accessibility programme, we are actively reviewing and improving existing functionality.

We use a combination of automated accessibility testing and manual review during development.

Feedback and support

If you experience any accessibility barriers when using Medical Tracker, or have suggestions for improvements, we would welcome your feedback.

ACCESSIBILITY STATEMENT

Please contact us at:

Email: accessibility@medicaltracker.co.uk

When contacting us, please include details of the issue you experienced, the page or feature involved, and any assistive technology you were using. We will make every effort to investigate and provide an appropriate response.

Statement review

This accessibility statement will be reviewed regularly and updated as our accessibility programme progresses.